



WEST SUSSEX COUNTY COUNCIL
BARTONS PRIMARY SCHOOL

Headteacher: Kate Powell

Lethaby Road, Bognor Regis,
 West Sussex PO21 5EJ

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Thursday 19th October 2023

Questionnaire for Parents & Carers 2023

Here are the results of the parent/carer questionnaire sent out at the end of the summer term. Thank you to all of the 80 respondents that returned their forms. This represents 45% of the families in the school. 31 forms had comments on them that we have read and will take on board.

	Questions	Strongly agree	Agree	Disagree	Strongly disagree
1	My child enjoys school 100% of parents strongly agree or agree	63 replies 79%	17 replies 21%	0	0
2	The school keeps my child safe 100% of parents strongly agree or agree	67 replies 86%	11 replies 14%	0	0
3	The school informs me about my child's progress 100% of parents strongly agree or agree	33 replies 43%	41 replies 53%	3 replies 4%	0
4	My child is making enough progress at this school 98% of parents strongly agree or agree	63 replies 79%	63 replies 79%	0	0
5	The teaching is good at this school 100% of parents strongly agree or agree	61 replies 78%	17 replies 22%	0	0
6	The school helps me to support my child's learning 99% of parents strongly agree or agree	45 replies 57%	33 replies 42%	1 reply 1%	0
7	The school helps my child to have a healthy lifestyle 99% of parents strongly agree or agree	52 replies 66%	26 replies 33%	1 reply 1%	0
8	The school makes sure that my child is well prepared for the future (e.g. transition to secondary school) 100% of parents strongly agree or agree	44 replies 64%	25 replies 36%	0	0
9	The school meets my child's particular needs 98% of parents strongly agree or agree	49 replies 63%	27 replies 35%	2 replies 2%	0
10	The school deals effectively with unacceptable behaviour 96% of parents strongly agree or agree	42 replies 58%	27 replies 38%	3 replies 4%	0





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	Questions	Strongly agree	Agree	Disagree	Strongly disagree
11	The school takes account of my suggestions and concerns 100% of parents strongly agree or agree	46 replies 63%	27 replies 37%	0	0
12	The school is led and managed effectively 100% of parents strongly agree or agree	56 replies 70%	24 replies 30%	0	0
13	Overall, I am happy with my child's experience at this school 100% of parents strongly agree or agree	57 replies 71%	23 replies 29%	0	0
GOVERNOR QUESTIONS					
14	I understand the role of the Governing Board at Bartons Primary School 83% of parents strongly agree or agree	31 replies 41%	32 replies 42%	11 replies 14%	2 replies 3%
15	I know how to contact the school Governors 81% of parents strongly agree or agree	29 replies 42%	27 replies 39%	12 replies 17%	1 reply 2%
16	The school is welcoming and I am happy to approach the school with a question 100% of parents strongly agree or agree	59 replies 74%	21 replies 26%	0	0
17	I would recommend this school to another parent 100% of parents strongly agree or agree	65 replies 71%	15 replies 19%	0	0

Not all of the questions were answered but the results are very positive; we truly value the feedback given. I will respond to the more common themes of the written comments. Many of the comments were parents saying thank you to staff for their child's experience, for the care given to the children and families and many parents expressed how highly thought of the school is and that they are pleased to be a part of Team Bartons. This is always greatly appreciated by all staff members.

Some comments related to homework. This term, a new policy for Home Learning has been put in place and sets out what the expectation is for each year group. This can be viewed on our website and it should be clearer and more consistent. We do expect children to do their weekly home learning because it supports the learning in class and it is good preparation for secondary school. Naturally, at any time, if you are unsure, you can contact the teachers and ask them about home learning.





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Another comment was about parents knowing what school trips are coming up over the year so that parents can plan. This was something that I had already discussed with staff and so this year, you will find this information on the school website on the class pages. Each teacher has specified what trips are coming up and last year's costs. There is a wealth of information on the class pages so please do take the time to have a look.

Another comment was about the size of the school. Unfortunately, I cannot make the school any bigger and whilst it is great to know that we are a very popular and oversubscribed school, this sometimes means that parents who want to bring their children here, are not offered a place. In recent years, this has affected those with siblings who live a little further out of the estate. Our school now serves the estate and the majority of our children, bar a very small amount, live in close proximity (a few roads) to the school. WSCC admissions deal with school places and although very frustrating for us, there is nothing I can do. The school is meeting the needs of the estate and the criteria for admission places is set by the local authority.

Another comment was about feedback from teachers to parents and how some parents felt that they didn't have enough information. As a school, we are fulfilling the statutory requirement to report to parents with two parent's evening opportunities and an end of year school report. The end of year report is well written and quite detailed - more so than other local schools. In addition to that, we send home two annual target sheets, ahead of parent's evenings, to inform parents of where their children are, ready for discussion. There are also lots of updates and children's work on SeeSaw and on the website class pages throughout the year. Before the pandemic, we used to have sessions where parents could come and see their child's work in class before and after school. This was always popular and so we have reintroduced this, this year, so that the children can share their work with their family. The first dates are 21st November (3.15pm - 3.45pm) and 22nd November (8.40am - 9am).

In school, we use a lot of positive praise and feedback directly to the child. It would be hard for the teachers with 30 children in a class, to tell every parent about every moment captured every day. But, the teachers are on the classroom doors every day and are very approachable; they are more than happy to let you know briefly how things are. If any parent needed a longer discussion, then parents would need to make an appointment.

Another comment was about communication. At Bartons, we pride ourselves on having positive relationships and communication with families. At the beginning of each year, I send out all of the calendar event dates for the whole year. These are also on the website. You also have a weekly newsletter which most schools don't have and our website is updated all of the time. We have a Facebook page and Twitter page for celebrating and for making announcements. ParentPay allows us to





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send regular reminders and messages to those who have registered and teachers use SeeSaw to share events and work. Sometimes, because of illness, events or meetings have to be cancelled at short notice. Whilst this can be difficult for families, you'll understand that this is sometimes unavoidable. We always try our best at Bartons and having worked in many other schools, I believe that our communication is good.

Here are some of your complimentary comments:

'Thank you all at Bartons for making a massive impact on my daughter's life, from Reception to Year 6. Bartons has so much heart, all who work there are caring and put in so much effort.' Year 6 parent.

'I want to say a huge thank you to Mrs Olliver, Mrs Powell and others who made my son feel great in school. You made him want to go to school, understood his behaviour and his special needs.' Year 6 parent.

'Thank you for making our child's first year at school a calm and positive experience. We have observed a positive and inclusive learning environment with children who look out for each other and fully embrace Team Bartons.' Year R parent.

'I think this school works well because it is small and the teacher's know all the children and parents. They will not allow bad behaviour.' Year 5 parent.

'The support that I had/have for both my children, when I had a bad time was amazing. You guys went above and beyond and I will be forever grateful.' Year 3 parent.

'My child is happy to come to Bartons and I've loved observing the process of her becoming a confident reader.' Year R parent.

'My son wants to say thank you for looking after us and always being patient. Thank you for all of the fun things we get to do, like sports clubs and discos. Thank you for teaching us sportsmanship!' Year 1 parent.

Thank you to everyone for taking the time to complete one of these forms. The feedback is very valuable and Team Bartons will continue to listen and consider suggestions for improvement.

Best wishes,
Mrs Kate Powell (Headteacher)

